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*Event terms and conditions*



Patron -  
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### **For teachers attending festivals and TaPS with students**

- In order to secure places on an event the relevant booking form must be completed in full and submitted. Once submitted you will receive a deposit invoice; this confirms your place.
- The deposit will be deducted from the final balance invoice upon registration.
- We ask all teachers to regularly update us on student numbers.
- Registration must be completed during the registration window. These dates are noted on the specific event webpage.
- ISTA reserves the right to cap numbers at events after the initial booking phase. We will do this no later than 14 weeks prior to an event.
- Failure to register within the allocated time slot will result in a late registration fee of GBP £150 being charged to your school.
- If you would like to make changes to your group once the registration window is closed you must first request approval from the Event Coordinator.
- Cancellations, replacements and/or potential additions to the group must be communicated directly to the relevant ISTA Event coordinator via email and not to the host of the event.
- ISTA will issue schools with the final balance invoice once the registration window has closed.

### **For teachers registering for IB workshops and PD events (*PD events include Studios and Fest Track*)**

In order to secure places on an event the relevant registration form must be completed in full and submitted. Once submitted you will receive an invoice; this confirms your place.

## **CANCELLATION POLICY**

ISTA reserves the right to cancel an event due to insufficient enrolment and/or other factors. In this case deposits and/or registration fees only will be refunded in full. ISTA does not assume financial responsibility for travel expenses incurred by participants due to event cancellation.

### **For teachers attending WITH students (all events)**

- Schools who cancel for events twelve weeks or less prior to an event will be charged a cancellation fee of GBP £500. This is in addition to the deposit withheld.
- Cancellations for individual student registrations received after the registration window has closed (including no-shows) will be charged the full registration fee plus all other surcharges already invoiced.

### **For teachers/individuals attending IB workshops and PD events**

- Teachers/individuals who cancel more than 12 weeks before the start of the event will be charged 25% of the total registration fee.
- Teachers/individuals who cancel between 12 and 6 weeks before the start of the event will be charged 50% of the total registration fee.
- Teachers/individuals who cancel within 6 weeks of the event (including no-shows) will be charged the full amount of the registration fees plus all other surcharges already invoiced.

### **It is the responsibility of the teacher in charge of a school booking to ensure that:**

- School administrations, business offices and parents are fully informed of ISTA's event terms and conditions prior to committing to an event.
- Cancellations are communicated directly to ISTA via email and not to the host school.
- The school understands that any ISTA booking is made on behalf of the school and not the individual teacher.

### **For AiRs:**

- Schools who cancel an AiR more than twelve weeks before the start of the AiR will be charged 25% of the total fee.
- Schools who cancel less than twelve weeks but more than six weeks before the start of the AiR will be charged 50% of the total fee.
- Schools who cancel less than six weeks before the start of the AiR will be charged the full amount of the fee.
- If an artist has already paid for flights and any other necessary expenses such as visas, the school will be required to reimburse the artist in full, unless they are able to claim some back from the airline. You will be required to liaise with the artist directly on this.
- It is the responsibility of the teacher in charge of the booking to ensure that: school administrations and business offices are fully informed of ISTA's cancellation policy prior to committing to an AiR.
- Cancellations are communicated directly to ISTA via email, and not to the artist.
- The school administration and business offices are informed that the agreement is with the school, and not the teacher in charge.

**Contacting ISTA** – for details of who to contact, please refer to the **specific event webpage**.